

Friends of Jubilee Pool (Bristol) Ltd PRIVACY POLICY

1. SUMMARY

Friends of Jubilee Pool (Bristol) Ltd understand that your privacy is important to you and that you care how your information is used and shared online. We are committed to ensuring that your privacy is protected and that the information we store about you is secure.

This Policy applies to our use of any and all data collected by us in relation to your use of our Site and the information we have for marketing purposes. This Privacy Policy sets out the kind of information we hold, why we hold it, how we store it, how long we keep it and how you can gain access to it or choose to remove it in accordance with the General Data Protection Regulations (GDPR).

We want to help you make informed decisions, so please take some time to read the sections below and learn how we may use your personal information. Your acceptance of our Privacy Policy is deemed to occur upon your first use of our Site. If you do not accept and agree with this Privacy Policy then stop using our Site and services immediately.

You can visit our website without disclosing any personally identifiable information about yourself (although please note that we may use cookies and collect other non-personally identifiable information about your browsing activity - see our cookie policy for detailed information). If you do submit personal information by requesting to join our mailing list, for example, you can be assured that we will use your personal information only to support your continuing relationship with Friends of Jubilee Pool (Bristol) Ltd.

2. DEFINITIONS AND INTERPRETATION

In this Policy the following terms shall have the following meanings:

“**Cookie**” means a small text/image file placed on your computer or device by our Site when you visit certain parts of our Site and/or when you use certain features of our Site.

“**Our Site**” means this website, <https://savejubileepool.org/>

“**United Kingdom and EU Cookie Law**” means the relevant parts of the Privacy and Electronic Communications (EC Directive) Regulations 2003 as amended in 2004, 2011 and 2015;

“**We/Us/Our**” means Friends of Jubilee Pool (Bristol) Ltd, a limited company registered in England and Wales under Company Number 13796140, whose registered address is 113 Somerset Road, Knowle, Bristol, BS2 2HX; and

“**You**” means the user or viewer of our website.

3. WHAT THIS POLICY COVERS IN RELATION TO OUR WEBSITE

The content of the pages of our Site is for your general information and use only. It is subject to change without notice.

3.1 Guarantees And Risks

Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this Site for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

Your use of any information or materials on this Site is entirely at your own risk, for which we shall not be liable. It is your own responsibility to ensure that any products, services or information available through this Site meet your specific requirements.

3.2 Links To Other Websites

This Privacy Policy applies only to your use of our Site. Our Site may contain links to other websites of interest, but this Privacy Policy does not extend to any websites that are linked to from our Site (whether we provide those links or

are shared by other users). We have no control over how your data is collected, stored or used by other websites, so you should exercise caution and look at the privacy statement applicable to the website in question.

3.3 Personal Information Collected Whilst Using The Friends of Jubilee Pool (Bristol) Website

When you visit our Site, we automatically collect certain information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device. Additionally, as you browse our Site, we collect information about the individual web pages that you view, the websites or search terms that referred you to our Site, and information about how you interact with our Site. We refer to this automatically-collected information as “Device Information”.

We collect Device Information using the following methods:

- **“Cookies”** - these are small data files that are placed on your device or computer and often include an anonymous unique identifier. For more information about cookies, and how to disable cookies, visit <http://www.allaboutcookies.org>.
- **“Log files”** - these track actions occurring on the Site, and collect data including your IP address, browser type, Internet service provider, referring/exit pages, and date/time stamps. This helps us analyse data about web page traffic and improve our website to tailor it to your needs.
- **“Web beacons,” “tags,” and “pixels”** - these record information about how you browse the Site.

We share the device information collected through our Site with third parties such as Google Analytics to help us understand how you use our Site - you can read more about how Google uses your device information here: <https://www.google.com/intl/en/policies/privacy/>.

You can also opt-out of Google Analytics here: <https://tools.google.com/dlpage/gaoptout>.

We may also share your device Information to comply with applicable laws and regulations or other lawful requests for information that we receive, or to otherwise protect our rights.

3.4 Copyrights, Trademarks And Reproduction Of Information

This Site contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.

All trademarks reproduced in this Site, which are not the property of, or licensed to the operator, are acknowledged on the Site.

Unauthorised use of this Site may give rise to a claim for damages and/or be a criminal offence.

Your use of this Site and any dispute arising out of such use of the Site is subject to the laws of England, Northern Ireland, Scotland and Wales.

4. WHAT THIS POLICY COVERS IN RELATION TO YOUR PERSONAL INFORMATION

Some data will be collected automatically by Our Site, other data will only be collected if you voluntarily submit it and consent to Us using it for the purposes set out.

The personal information that we hold consists primarily of contact details. However, if you are a client we will hold information relating to your project. If you are a professional or tradesperson with whom we have worked or may wish to work with in the future, we may store your contact details for future reference. If you are a job applicant, we will store any personal information you submitted as part of your application. For employees or ex-employees we will store personal information relating to your time in employment. For lifestyle and other information collected on registration or through surveys.

4.1 Why We Store Your Personal Information And How We Use It

We collect the information that we need in order to provide our services and for research and marketing purposes. We require the information for the following reasons:

- To be able to communicate efficiently and effectively;
- For marketing purposes including supplying you with our email newsletters and other Jubilee Swimming Pool and Gym and/or Friends of Jubilee Pool related information that you have subscribed to (you may unsubscribe or opt-out at any time);
- For research purposes to underpin service provision and marketing of Jubilee Swimming Pool and Gym;
- To show that we have carried out our services;
- To fulfil our obligations according to the terms of our agreement; and
- To keep records required by law.

Where we use your data for marketing purposes, we may contact you by email and post with information, news and invitations to events. Any personal information held solely for marketing purposes will only be stored once we have gained your consent to do so. We may add to or amend your personal information to make it easier to organise and access within our systems.

We will never sell, distribute or lease your personal information to third parties unless we have your permission or are required to do so by law. We will not send you any unsolicited marketing or spam and will take all reasonable steps to ensure that we fully protect your rights and comply with our obligations under the GDPR and the Privacy and Electronic Communications (EC Directive) Regulations 2003, as amended in 2004, 2011 and 2015.

Under GDPR we will ensure that your personal data is processed lawfully, fairly, and transparently, without adversely affecting your rights. We will only process your personal data if at least one of the following basis applies:

- A. You have given consent to the processing of your personal data for one or more specific purposes;
- B. Processing is necessary for the performance of a contract to which you are a party or in order to take steps at the request of you prior to entering into a contract;
- C. Processing is necessary for compliance with a legal obligation to which we are subject;
- D. Processing is necessary to protect the vital interests of you or of another natural person;
- E. Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller; and/or
- F. Processing is necessary for the purposes of the legitimate interests pursued by us or by a third party, except where such interests are overridden by the fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child.

4.2 How We Store It

We only keep your data for as long as we need to in order to use it as described above and/or for as long as we have your permission to keep it. Your data will be deleted if we no longer need it and if you request its removal.

Your data will be stored within the European Economic Area ("the EEA") (The EEA consists of all EU member states, plus Norway, Iceland and Liechtenstein). Some or all of your data may be stored or transferred outside of the EEA. You are deemed to accept and agree to this by using our Site and submitting information to us.¹

Data security is of great importance to us, and to protect your data we have put in place suitable physical, electronic and managerial procedures to safeguard and secure data provided to us and collected through our Site.

Notwithstanding the security measures that we take, please remember that the transmission of data via the internet may not be completely secure and that you are advised to take suitable precautions when transmitting to us data via the internet, email and or any electronic means.

4.3 How Long We Keep Your Information For

If the personal information is related to a project, we will retain the information for the duration of our liability in relation to the project. Personal information given with consent for marketing purposes will be stored for as long as we continue to distribute our marketing material, or until you request that it is removed. Personal information relating to a job application will be retained for 6 months. Personal records relating to ex-employees will be retained for up to 6 years after leaving the employment of Friends of Jubilee Pool (Bristol) Ltd.

¹ On 28 June 2021, the EU approved adequacy decisions for the EU GDPR and the Law Enforcement Directive (LED). This means data can continue to flow as it did before, in the majority of circumstances. Both decisions are expected to last until 27 June 2025. The General Data Protection Regulation has been kept in UK law as the UK GDPR.

4.4 Controlling Your Personal Information

Under GDPR laws individuals are granted enhanced rights to control their personal information. These give you the right to request a copy of your information, to object to our use of your information (including for marketing purposes), or to request that we amend, remove or restrict the way that we use your information. If you provide consent but change your mind in the future you can contact us directly to modify or withdraw your information.

5. HOW TO CONTACT US

If you would like to exercise any of the above rights or if you have any queries, please email, call or write to us using the contact details below. In order to provide you with access to your information we will require you to provide us with certain information This will include proof of identity and address.

Friends of Jubilee Pool (Bristol) Ltd 113 Somerset Road Knowle Bristol BS2 2HX Email: savejubileepool@hotmail.com
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6. HOW TO MAKE A COMPLAINT

We really hope this never happens and that we can resolve any query or concern you may have about our use of your information.

The General Data Protection Regulation also gives you the right to lodge a complaint with a supervisory authority. The supervisory authority in the UK is the Information Commissioner who may be contacted at <https://ico.org.uk/concerns>.

Post:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113

7. THE END

Well done, you've made it to the end of our Privacy Policy. High Fives all round and now it's time for a swim!